



Restarting Services at Trinity

Frequently Asked Questions

1. Is it safe to meet again? What measures have you put in place to keep people safe?

- We have followed guidance from both the Government and the Church of England regarding being Covid-19 secure.
- We have completed a full and thorough risk assessment, which you can find on our website. If you're on our e-mail mailing list, you will have received a copy.
- We're asking people with symptoms or those who have been in contact with those with symptoms to stay at home (in accordance with Government guidance) and join us online.
- We have various notices around the building reminding people about hand hygiene, social distancing and symptoms plus lots of bottles of hand sanitiser.
- We'll have doors and windows open to increase ventilation and to limit the amount of things you need to touch. This means it may be a bit chilly, so feel free to bring an extra jumper!
- We have a cleaning schedule in place so that the building will be cleaned between different groups.
- All services and meetings will have social distancing in place.

2. Do I need to book?

- Most people will need to book yes as we'll be limited to 14 households per service. If you're on our e-mail mailing list, you'll receive details on how to book.
- For those not on e-mail, they will be able to book by phoning the Church Office.
- We will also leave some spaces free so that visitors can turn up on the day.
- Having a booking system means we can also keep records more easily for Test and Trace. You will be asked to give consent for your details being kept as part of Test and Trace.

3. What happens when I arrive?

- You'll receive a warm welcome as we look forward to having you back meeting with us in the church building.
- If you drive to church, please use on street parking. The spaces on our drive will be reserved for those with blue badges or mobility issues.
- You may have to queue as our stewards will be letting people in one household at a time. We'll get people in as quickly as we can.
- When our steward invites you in, you'll be ticked off on our Test and Trace list. If you've not booked, we'll ask for your consent to take your name and a contact number.
- Everyone in your household will be asked to apply hand sanitiser on the way in. This will be provided.
- You'll then be given a row number (a bit like going to the cinema or a theatre!) as we'll have a seating plan. This is just to help us manage household group sizes and any individual needs people have (such as needing to sit nearer the toilet or the hearing loop).

4. What will the service look like?

- Services will continue to have Bible readings, a sermon and public prayers. We've had to remove Bibles, so feel free to bring your own or follow the reading on the service sheet or the screen.
- At this point, we cannot sing, but there will be music of some sort. You can then either reflect on the words in your head or sing along in your head.
- You'll have a service sheet as normal. Our stewards will sanitise their hands before putting them out on chairs. You can then either take these home or drop them in the recycling box on your way out. Service sheets will be single use.
- Assuming there are no changes to guidance surrounding Out of School Settings, there will be groups for Trinity Kids and Pathfinders at the 9.30am service. Our steward will ask the children and young people to go out one household at a time part way through the service. Children will come back to you at the end of the service.

5. What happens at the end of the service?

- The service leader will ask people to leave from the back, 2 or 3 rows at a time.
- You're welcome to use hand sanitiser on the way out if you wish to.
- There won't be coffee or chat time after the service.
- We realise that people will want to chat and catch up for longer than we might be able to give you (due to restrictions on the size of groups that can meet socially), so why not use the time as you leave to arrange to meet up with others (in line with Government guidance)?

6. What if I show symptoms after being at a service?

- Please follow all Government guidance regarding self-isolating and testing.
- Please let Kate Smith in the church office know as we'd love to be able to help and support you. We will also need to deep clean the building prior to any other groups coming in. You can also let NHS Test and Trace that they can contact us for a list of attendees from the service you were present at so that they can begin contact tracing as they deem necessary.

7. What about communion?

- We're still in discussion about how to do communion, but we'll keep you posted.

8. What about Children's and Youth work?

- If you have children or young people, you'll receive further information in due course, but there will be groups at our 9.30am service.
- Please note that we are unable to provide creche currently.

9. Will I have to wear a face covering?

- Unless you are exempt, you will yes, as it is a legal requirement. We'll have some spares just in case you forget.
- During the service itself, the person leading and/or preaching is allowed to remove their face covering. Those leading prayers or doing the Bible reading are also allowed to remove their face covering whilst reading or praying.

10. Will I be able to use the toilet?

- Yes, of course! The toilets will be open as normal.
- We're operating a one in, one out system so you may need to queue. Distance lines are marked out on the floor to help retain with social distancing.
- You'll be asked to sanitise your hands before and after using the toilets. This will be provided by the entrance to the toilets.
- There is plenty of soap and hand towels available. Our hot water can be a little slow, so feel free to run the tap for a while!

11. I'm classed as vulnerable. Should I attend?

- Everyone who chooses to attend does so at their risk. Please consider your own level of vulnerability before making a decision.
- We're doing everything we can to minimise the risk of transmission, but we can't get rid of it completely.
- Our 9.30am service will be aimed at those with children, so we would encourage those who are classed as more vulnerable to Covid-19, either through age or health conditions to attend the 11.30am. This is to try and prevent mixing groups of people who may not ordinarily mix with each other.

12. Can I invite people to our services?

- Of course! We would love to see new people coming through our doors.
- If you know in advance, please ask them to book by sending them the booking link, or book a place for them. But don't worry if you don't know in advance, we'll have a small number seats reserved for visitors who turn up on the day.
- To comply with social distancing, they will need to sit separately from you (unless they're in a social bubble with you) but we'll seat them as close to you as possible.

13. I have more questions. Who can I speak to?

- There are 2 Zoom Q&A sessions being run. They are on Wednesday 26th August, 7.30-8.30pm and Thursday 27th August, 1.30-2.30pm. If you're on our e-mail mailing list you will have received the details with this file.
- Alternatively, please phone or e-mail the church office and speak to Kate Smith. The number is 01298 26962 or e-mail admin@trinitychurchbuxton.org.uk.